

Letter to Students/Instructors

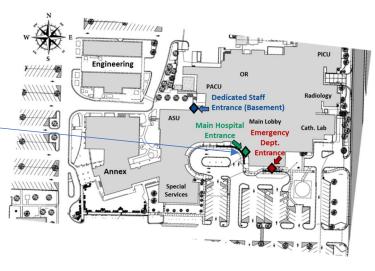
During COVID-19 Pandemic

Dear Student, Instructor, and Educational Institution,

As of 6/1/2020, Memorial Medical Center resumed many routine student experiences at our hospital and physician practice clinics. In doing so, we are considering evolving guidelines from local, state, and federal authorities to support efforts to maintain a safe and quality clinical experience for healthcare students.

What Has Changed?

- Since 9/9, MMC transitioned the flow of foot traffic to specific Entrances based on audience, and for Students & Instructors entering the main MMC Campus they should use the Main Hospital Entrance during routine business hours (0500 2000, 7 days a week).
- If your clinical rotation requires you to enter the building outside of these hours, then you will need to arrange to have a chaperone let you into the building via one of the available badge-access locations.



- Screening of all people coming into the building:
 - Have you had any COVID-19 symptoms? Symptomatic individuals will be denied entrance into the building.
 - Including...Fever, cough, shortness of breath/difficulty breathing, chills/body aches, and new loss of taste and smell.
 - Temperature check at the door. For those with temperatures ≥ 100°F after an acclimation period of up to 5 minutes, they will be denied entrance into the building.
- Universal masking of all employees, providers, contractors, visitors, and students.
 - To be worn at all times while in building in areas where physical distancing cannot be safely performed (6-foot radius around you), and except for times when eating or drinking. However, when eating or drinking please be aware not to congregate in groups closer than 6-feet between people without masks.
 - Students/Instructors are responsible for bringing their own medical grade surgical mask and eye protection to wear while on MMC campus for rotations (please see *Student Resources for COVID-19* as a guide).
- Care of patients with a confirmed or suspected COVID-19 infection
 - Out of an abundance of precaution for your safety, we are prohibiting students from caring for patients with known or suspected COVID-19 infections. This will also include not being present within designated areas for COVID-19 patients.

- New items to the Student/Instructor Checklist:
 - o Request to Resume Educational Rotation During COVID-19 Pandemic (attestation; attached)
 - Proof of Competence of Donning & Doffing PPE (if applicable to role during rotation)
 - Review and Understanding of Student Resources for COVID-19 (attached)

At first glance it might not make sense why we are increasing requirements to demonstrate competency for donning/doffing of PPE when students will not routinely have access to COVID-19 patients that require these measures. The reason is to ensure that should an emergency arise and you as a student where included, that you would be as safe and prepared as possible.

What Has Stayed the Same?

- The remainder of the Student/Instructor clearance paperwork remains a requirement, as outlined in the checklist.
- Emphasis on proper hand hygiene practices soap and water or alcohol-based hand rub.
- Adherence to Parking Area Designations (attached) and "No Pass Zone" (attached).

TIPS for Success – Please Ensure That...

- ...the hospital/clinic has accepted you as a student, and that there is an active Affiliation Agreement between your educational institution and the hospital/clinic prior to proceeding.
- ...your Student/Instructor Checklist (and related paperwork) are fully complete and turned into Employee Health (within Human Resources Department) at least 2 weeks prior to the start of your requested clinical rotation.
- ...you always wear your MMC-issued student badge to the hospital/clinic every day while on campus.
- ...you ask questions of your preceptor and/or supervisor when they arise. It is important to us that we help you in achieving your clinical learning goals in a high-quality patient care environment.

Thank you for your consideration and understanding of these process changes while operating during the COVID-19 pandemic. Please ask if we can help clarify your questions and we look forward to working with you in the future.

Educational Services (575.521.2233) & Human Resources Team (575.521.2230) Memorial Medical Center Las Cruces, NM 88011

STUDENT/INSTRUCTOR CHECKLIST



Name:

Educational Institution:

Program: _____

Start and End Clinical Dates: _____

Completed forms are needed in Human Resources at least 2 weeks prior to start of clinical rotation

Letter from the Educational Institution indicating scope and length of time at MMC.

- Handwritten signatures are required (not electronic or computer font) for:
 - Sign Confidentiality/Conflict of Interest Agreement (attached)
 - IT Security Access Forms (attached)
 - Request to Resume Educational Rotation During COVID-19 Pandemic (attached)
- Passed approved background check (to include finger printing) within past 12 months.

Clearance through Employee Health Office

COPY OF RECORDS TO INCLUDE:

- TB screening within past 12 months (Positive Reactors symptom checklist).
- 2 MMR vaccines or Rubella, Rubeola (Measles) and Mumps titers
- TDAP vaccine times one, then Tetanus vaccine every 10 years
- Hepatitis B series or titers for all clinical areas (or declination waiver)
- Varicella(Chicken Pox) titers or proof of 2 vaccines
- Passed approved drug screen (at least 10 panel) within past 12 months.
- Flu Shot (Required) if in season (October- March)
- Competence of donning & doffing of PPE (if applicable to role during rotation)
- Acknowledgement of Review and Understanding of Student Resources for COVID-19 (attached for your reference)

Proof of Completion Transcript of Online Orientation in LifeTalent Center (HealthStream):

- Memorial Medical Online Orientation- Use most current version on website below
- <u>https://mmclc.org/students-and-contract-affiliates</u>
- Acknowledgement of proper Parking Area Designations as a student/instructor, and "No Pass Zone" expectations in patient care areas (*attached for your reference*)

I, (print name)______, have been informed of and given the information regarding the subjects listed above. I understand the documents presented to me and agree to abide by all policies and procedures referenced above.

_____(Initial) I understand I must return my badge to my instructor or MMC Human Resources Department at the end of the semester or completion of my clinicals, whichever comes first.

Signature	Date			
Phone Number: Address:	Email:	Email:		
Date Badge Issued:	_Badge number:	_Returned:		

LEGAL Name Please	LifePoint IT&S Security Access Form (Facility)			
	Student Access			
(1) Applicant Last Name		(2) Applicant First N	lame	(3) MI or "NA"
(4) Home Address		(5) City, State, Zip o	<mark>:ode</mark>
(6) Phone Number (7) Date of birth (8) Last Four of SS # X X X X				
(9) User Type Life Point Semester (level) Start and End Dates				
Expiration and Approva	l Requirements	Expiration date must be supplied i expiration date should be the end		
(11) Department #	(12) Department Na	ame (School)	(13) Job Title	Employed at MMC [] Yes
(14) Universal ID	(14a.) Network I	ogin if different from UID	(14b) Domain	
(14) Universal ID (15) Applicant Signature		ogin if different from UID	(14b) Domain	(17) Date
	By signing this request I am s the best of my knowledge. Al completely filled out and signe	(16) E-Mail Address tating that I have reviewed the above so I have reviewed the Information S ed. Also that I verify this request and	information for completene ecurity Agreement and veri authorize its processing. 2 s	ess and it is accurate to fied that it has been
(15) Applicant Signature Authorizing Security	By signing this request I am s the best of my knowledge. Al completely filled out and signed	(16) E-Mail Address tating that I have reviewed the above so I have reviewed the Information S	e information for completence ecurity Agreement and veri	ess and it is accurate to fied that it has been
(15) Applicant Signature Authorizing Security Coordinator Statement	By signing this request I am s the best of my knowledge. Al completely filled out and signe (19) Security C	(16) E-Mail Address tating that I have reviewed the above so I have reviewed the Information S ed. Also that I verify this request and	information for completene ecurity Agreement and veri authorize its processing. 2 s	ess and it is accurate to fied that it has been signatures required.

(23) Instructor Printed Name	(24) Instructor E-Mail Address	(25) Instructor Contact Number

Action:
New
Change
Delete
Terminate Effective Date:

Access Granted By HDIS/LSC	C	Other Comments
CPCS (MEDITECH)		
□ Internet Access		
Additional Access:		

Confidentiality and Security Agreement

I understand that the facility or business entity named below (the "Company") in which or for whom I work, volunteer or provide services, or with whom the entity (e.g., physician practice) for which I work has a relationship (contractual or otherwise) involving the exchange of health information (the "Company"), has a legal and ethical responsibility to safeguard the privacy of all patients and to protect the confidentiality of their patients' health information. Additionally, the Company must assure the confidentiality of its human resources, payroll, fiscal, research, internal reporting, strategic planning, communications, computer systems and management information (collectively, with individually identifiable health information and protected health information, "Confidential Information").

In the course of my employment / assignment at the Company, I understand that I may come into the possession of this type of Confidential Information. I will not use company systems to access patient information if it is not necessary to perform my job related duties. This includes NOT accessing my own health information or that of my child or person's for which I am personal representative via the company systems. The Company's Privacy and Security Policies are available through the Company, copies of which will be provided upon request. I further understand that I must sign and comply with this Agreement in order to obtain authorization for access to Confidential Information.

- I will not disclose or discuss any Confidential Information with others, 1. including friends or family, who do not have a need to know it.
- 2. I will not in any way divulge, copy, release, sell, loan, alter, or destroy any Confidential Information except as properly authorized.
- I will not discuss confidential information where others can overhear 3. the conversation, even if the patient's name is not used. I will make every reasonable attempt to refrain from practices that might lend itself to unintended breach of patient confidentiality.
- 4. I will not make any unauthorized transmissions, inquiries, modifications, or deletions of Confidential Information.
- I agree that my obligations under this Agreement will continue after 5 termination of my employment, expiration of my contract, or my relationship ceases with the Company.
- Upon termination, I will immediately return any documents or media 6. containing Confidential Information to the Company.
- I understand that I have no right to any ownership interest in any 7. information accessed or created by me during my relationship with the Company.
- 8. I will act in the best interest of the Company and in accordance with its Company's Privacy and Security Policies at all times during my relationship with the Company.
- I understand that violation of this Agreement may result in disciplinary 9. action, up to and including termination of Company employment, suspension and loss of privileges, and/or termination of authorization to work within the Company, in accordance with the Company's policies.
- 10. I will only access or use systems or devices I am officially authorized to access, and will not demonstrate the operation or function of systems or devices to unauthorized individuals.
- 11. I understand that I should have no expectation of privacy when using Company information systems. The Company may log, access, review, and otherwise utilize information stored on or passing through its systems, including e-mail, in order to manage systems and enforce security.
- 12. I will practice good workstation security measures such as locking up electronic media devices when not in use, using screen savers with activated passwords appropriately, and position screens away from public view.

- 13. I will practice secure electronic communications by transmitting Confidential Information only to authorized entities, in accordance with approved security standards.
- 14. I will:
 - Use only my officially assigned User-ID and password (and/or a. token (e.g., Multi-Factor Authentication "MFA").
 - Use only approved licensed software. b.
 - Use a device with virus protection software. c.
- 15. I will never:
 - d. Share/disclose user-IDs, passwords or MFA.
 - Use tools or techniques to break/exploit security measures. e.
 - f. Connect to unauthorized networks through the systems or devices.
- 16. I will notify my manager, Facility Information Security Officer, or appropriate Information Services person if my password has been seen, disclosed, or otherwise compromised, and will report activity that violates this agreement, privacy and security policies, or any other incident that could have any adverse impact on Confidential Information.
- 17. I will only access software systems to review patient records or Company information when I have a business need to know, as well as any necessary consent. By accessing a patient's record or Company information, I am affirmatively representing to the Company at the time of each access that I have the requisite business need to know and appropriate consent, and the Company may rely on that representation in granting such access to me.
- 18. I will accept full responsibility for the actions of my employees who may access the Company software systems and Confidential Information and will ensure that any such employee will execute their own Confidentiality and Security Agreement.
- 19. I understand that the Company may, at its sole reasonable discretion, rescind any person's access to any information system at any time. I further understand that if I am a member of the medical staff, any violation of the terms contemplated herein or of the facility's rules and regulations, may subject me to disciplinary action pursuant to the facility's medical staff bylaws .

Signing this document, I acknowledge that I have read this Agreement and I agree to comply with all the terms and conditions stated above.

Employee/Consultant/Vendor/Office Staff/Physician Signature	Facility Name and COID	Date
Employee/Consultant/Vendor/Office Staff/Physician Printed Name	Business Entity Name	-
August 13, 2018		Attachment to LPNT IS SEC



Confidentiality/Conflict of Interest Agreement

Confidentiality:

As a student of ______, I acknowledge the importance of confidentiality with respect to the affairs of Memorial Medical Center. In light of this acknowledgement, I agree to keep confidential all information acquired in this role, pertaining to this organization and any related activities.

It is very important that I agree to and understand the need to protect the privacy of all guest/patients and team members of Memorial Medical Center.

By my signature below, I agree to:

> Conduct myself in the best interests of MMC in conjunction with

(School/Institution)

- Not disclose any material, financial, or other beneficial interest in any healthcare organization or any entity providing goods/services to the hospital, or which competes with the goods/service provided by MMC
- Not disclose any transaction with the hospital resulting in any material, financial, or beneficial interest.
- Refrain from using any information obtained within the scope of my responsibilities at MMC, to my material, financial, or other beneficial interest or the interest of any other company, agency, organization, person, or association with which I am affiliated or related.

I also understand that any violation of this agreement may result in official sanctions that could include the termination of my relationship with Memorial Medical Center.

Signature

Date

Rev. 6/17/2020



Request to Resume Educational Rotation

During COVID-19 Pandemic

As of the date last written below	("Educational Institution") and the student
signing and printing their name below ("Studen	t") formally request to resume Student's educational rotations
("Rotations") at	_("Facility").

WHEREAS, Facility and Educational Institution are parties to an Affiliation Agreement dated effective as of ______, that establishes the parties' obligations with respect to Rotations within the Facility; and

WHEREAS, the parties suspended Rotations on the **<u>23rd</u>** day of <u>March</u>, 2020 in light of the national emergency caused by COVID-19; and

WHEREAS, Educational Institution and Student request to resume Rotations for the benefit of Educational Institution and its Student;

IT IS ACKNOWLEDGED THAT:

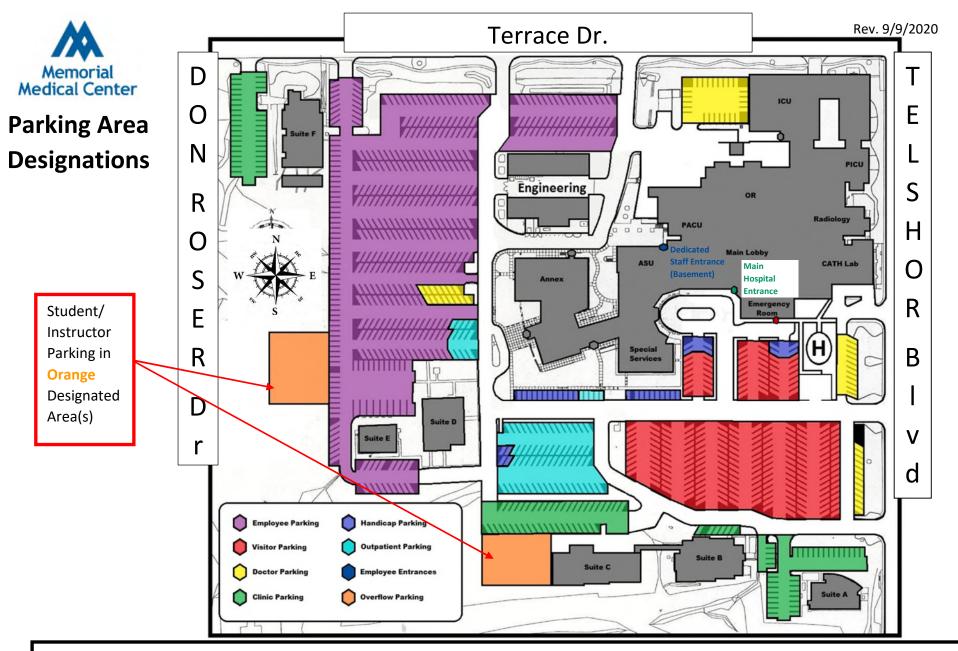
- (1) As of the date of the signing of this document, the COVID-19 crisis continues;
- (2) Facility has followed and continues to follow evolving COVID-19 related guidance from local, state and federal authorities;
- (3) Notwithstanding Facility's attention to said guidance, the course and scope of COVID-19's impact on patients, employees, community members and communities remains uncertain;
- (4) Educational Institution has been informed of Facility's health and safety precautions related to COVID-19 and is resuming its student Rotations.
- (5) In resuming Rotations at Facility, Educational Institution and Student agree to abide by all of Facility's safety precautions and guidance associated with the Facility's response to COVID-19;
- (6) As safety precautions and guidance may change, Educational Institution and Student agree to abide by said changes; and
- (7) Student assumes the risk of resuming Student's educational Rotations during the COVID-19 crisis.

Educational Institution Authorized Representative

Date

Student – Signature

Student – Print Full Name



- At Memorial Medical, it is important that all of our patients, visitors, and healthcare providers have accessible and efficient parking opportunities.
- In the map above, multiple color-coded areas are defined for their intended audiences, based upon volume, frequency, and need.
- Please review and understand which area(s) of campus are appropriate for you to park your vehicle.
- Be alert to updates on parking policies forthcoming.
- Parking violations are subject to vehicle towing at owner's expense.

Memorial Medical Center is a **NO PASS ZONE^{*}.**

What does this mean? Anytime a patient call light comes on, any employee or student has the responsibility of answering it. The focus is addressing the need(s) of the patient, not just answering the call light.

FOR STUDENTS: During our COVID-19 Pandemic we are not permitting students to enter a room or care for a patient with a suspected or confirmed COVID-19 infection. Please still participate in alerting a member of the MMC team should a call light come on for this patient population.

How is it done?

NO

ZONE

PASSING

- A call light comes in the department where you are, you enter the patient's room, perform hand hygiene. Introduce yourself to the patient. Let them know who you are, where you are from and why you are in their room. Example; "Hello my name is Mandy from _____, I saw that your call light was on, how may I help you."
- If the patient's need is within your ability to perform, take care of the need right then and there. Ask if there is anything else you can do for them before you leave. If there isn't anything else, thank them and exit. As you exit the room, perform hand hygiene and exit the room with a feeling of accomplishment knowing you helped one of our patients.

What can you do?

- Moving items such as the bedside table, phone, box of Kleenex, or other personal items within reach of the patient.
- Assist the patient with making phone calls, or using the call light controller to change the channels on the TV.
- Turn on or off lights in the room.
- Obtain a pillow, blankets, wash cloths, gowns or other toiletries from the supply room on the unit.
- Open or close privacy curtain.
- Obtain any other non-medical miscellaneous items such as pens, paper or magazines.

What you should not do if this is patient is not assigned to you (and/or you lack the ability):

- Physically assist a patient out of bed or chair
- Turn off any alarms.
- Enter Isolation rooms (unless trained).
- Offer pain relief.
- Explain clinical matters, tests or treatments.
- Deal with IV issues.
- Move meal trays or water pitchers or assist with eating or drinking.
- Raise or lower the bed, reposition the patient.
- Remember to always use the phrase "I'm sorry but I am not trained to do that, I will get someone to assist you as soon as possible."
- WHEN IN DOUBT CALL THE NURSE!

Resources available to you:

- Your instructor
- Patient's nurse or tech
- Team Leader
- Clinical Manager
- Director



Thank You!!!

STUDENT RESOURCES FOR COVID-19



SIGNS AND SYMPTOMS VARY OVER THE COURSE OF THE DISEASE, MOST PERSONS WITH COVID-19 WILL EXPERIENCE THE FOLLOWING:

- Fever or chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

THIS LIST DOES NOT INCLUDE ALL POSSIBLE SYMPTOMS

CDC will continue to update this list as we learn more about COVID-19. Older adults and people who have severe underlying medical conditions like heart or lung disease or diabetes seem to be at higher risk for developing more serious complications from COVID-19 illness.

WORKING IN A HEALTHCARE SETTING DURING A PANDEMIC CAN CREATE A LOT OF STRESS FOR ANYONE, ESPECIALLY STUDENTS WHO HAVE A VERY BUSY SCHEDULE. WORRIED ABOUT YOUR SYMPTOMS? CHECK OUT THE CDC'S CORONAVIRUS SELF-CHECKER AT:

https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/coronavirus-self-checker.html

"The incubation period for COVID-19 is thought to extend to 14 days, with a median time of 4-5 days from exposure to symptoms onset. One study reported that 97.5% of people with COVID-19 who have symptoms will do so within 11.5 days of SARS-CoV-2 infection."-CDC

CLINICAL COURSE

A large research study with more than 44,000 people with COVID-19 categorized illness severity in a range from mild to critical.

- Mild to moderate (mild symptoms up to mild pneumonia): 81%
- Severe (dyspnea, hypoxia, or more than 50% lung involvement on imaging): 14%
- Critical (respiratory failure, shock, or multiorgan system dysfunction): 5%

Out of the patients categorized as critical, only 51% survived COVID-19. It is important to understand reliable research by breaking down in numbers.

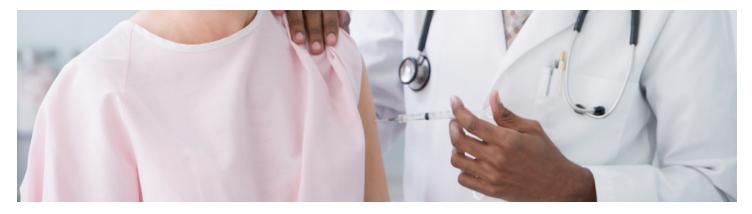
44,000 X 5% = 2,200 critical patients

2,200 X 51% = 1,122 patients survived

1,078 patients died

ARE YOU VACCINATED? AFTER YOU'VE BEEN FULLY VACCINATED, YOU CAN RESUME ACTIVITIES THAT YOU DID PRIOR TO THE PANDEMIC.

- COVID-19 vaccines are safe and effective.
- Everyone 12 years of age and older is now eligible to get a COVID-19 vaccination.
- Learn about the different vaccines available.
- Search vaccines.gov, text your zip code to 438829, or call 1-800-232-0233 to find COVID-19 vaccine locations near you.





MMC USES VIRAL TESTS TO DIAGNOSE COVID-19. WE DO NOT OFFER ANTIBODY TESTS.

COVID-19 TESTING

COVID-19 tests are available that can test for current infection or past infection.

- A viral test tells you if you have a current infection. Two types of viral tests can be used: nucleic acid amplification tests (NAATs) and antigen tests.
- An antibody test (also known as a serology test) might tell you if you had a past infection. Antibody tests should not be used to diagnose a current infection.

HOW ARE COVID-19 SPECIMENS COLLECTED?

At Memorial, specimen collections for COVID-19 are being tightly monitored. ER nurses are collecting specimens for testing for ER patients, as necessary. Respiratory Therapists, Nurses, and other clinical staff are collecting specimens for testing on all other units as needed.

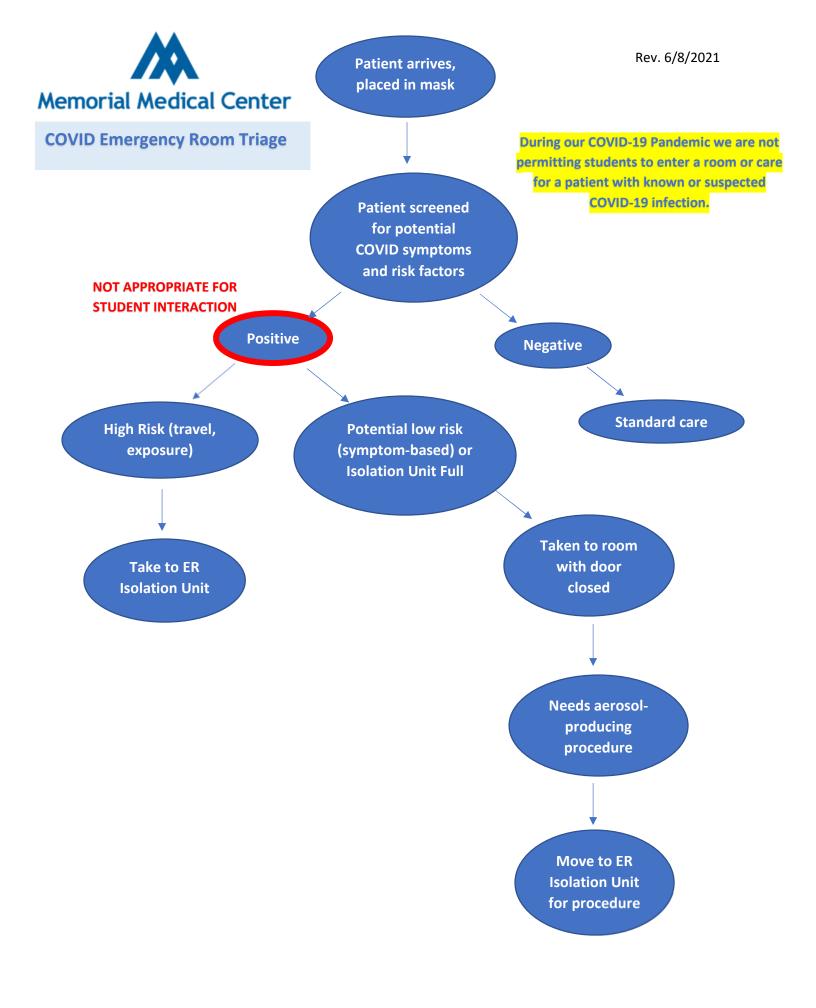
Students will not be collecting specimens. If you are curious about how nasopharyngeal specimens are collected, there is an information sheet specific to this collection included in this packet.

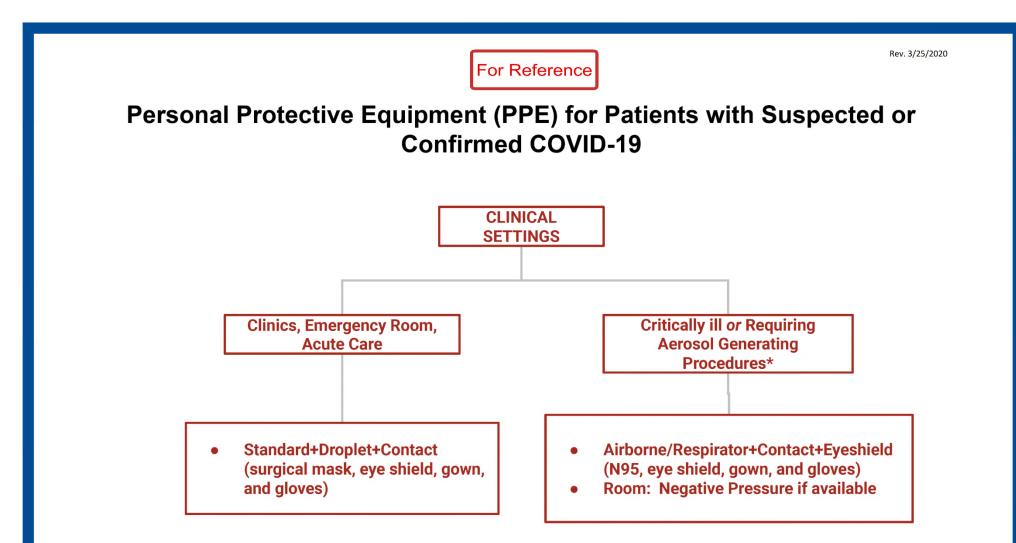


HOW AND TO WHOM COVID-19 SHOULD BE REPORTED?

If you have been notified your patient is positive for COVID-19 must be placed in Isolation:

- 1. Notify Your School
- 2. Notify the Human Resources Employee Health Nurse, Jennifer Pieper at Ext # 2230

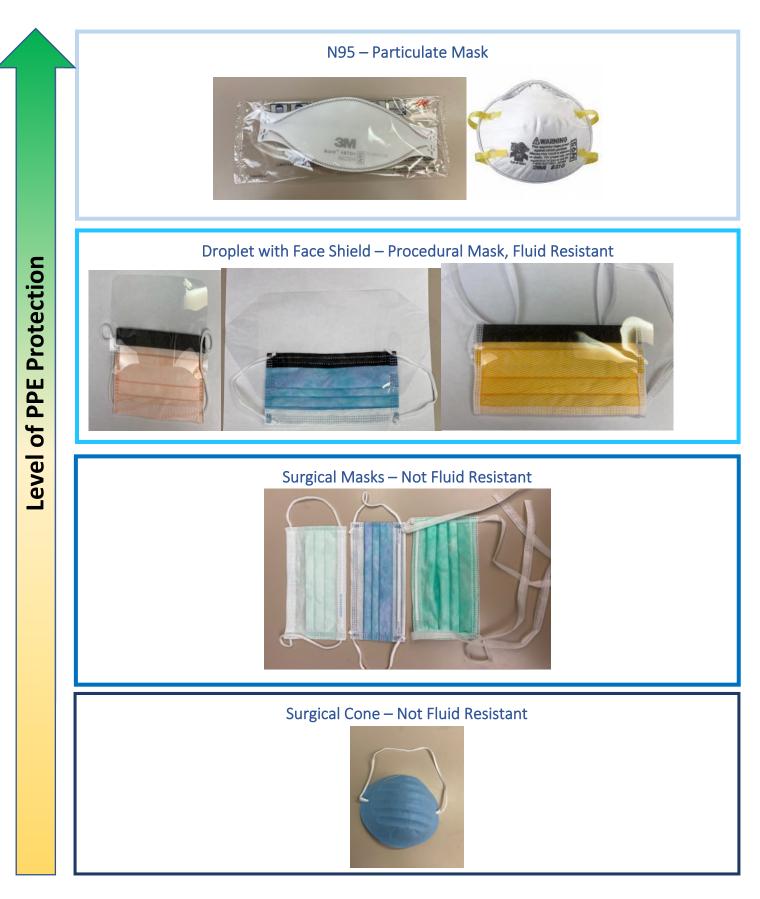




*Aerosol Generating Procedures: Examples include intubation, non-invasive ventilation, CPR, bronchoscopy, open suction, nasotracheal suction, nebulizer treatments

PPE for specimen collection: NP swabs often generate strong cough reflex. Standard/Contact/Droplet precautions are recommended

MASK TYPES AT MEMORIAL



HOW TO HANDRUB?

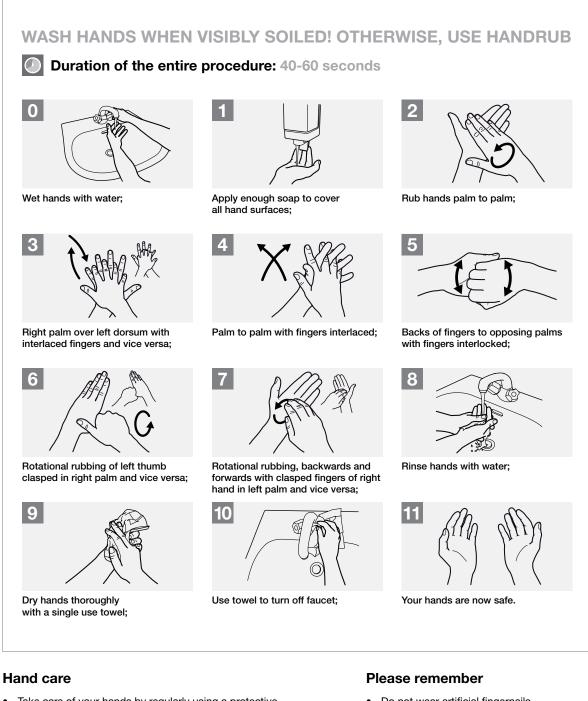


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HOW TO HANDWASH?



- Take care of your hands by regularly using a protective hand cream or lotion, at least daily.
- Do not routinely wash hands with soap and water immediately ٠ before or after using an alcohol-based handrub.
- Do not use hot water to rinse your hands. •
- After handrubbing or handwashing, let your hands dry completely before putting on gloves.

- Do not wear artificial fingernails or extenders when in direct contact with patients.
- Keep natural nails short.

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Rev. 6/8/2021

Universal Masking at Memorial Medical Center

Memorial Medical Center will maintain compliance with current Federal, State, County, and City public health orders.

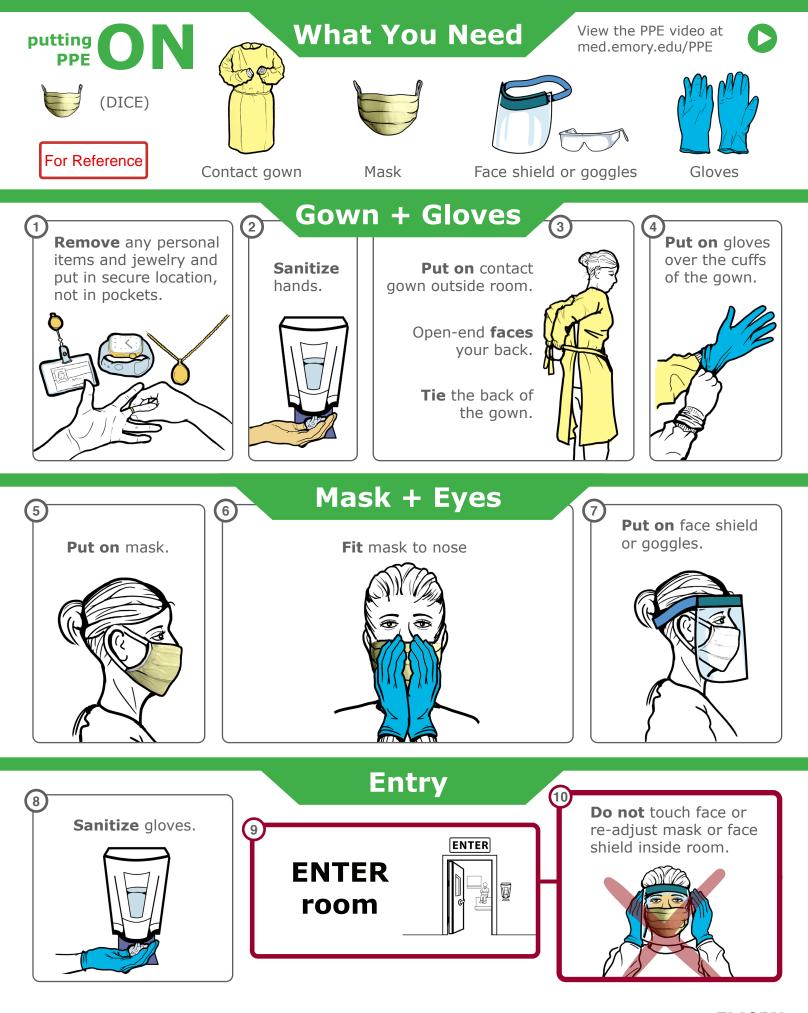
At this time, Memorial is still requiring Universal Masking while in Patient Care Areas

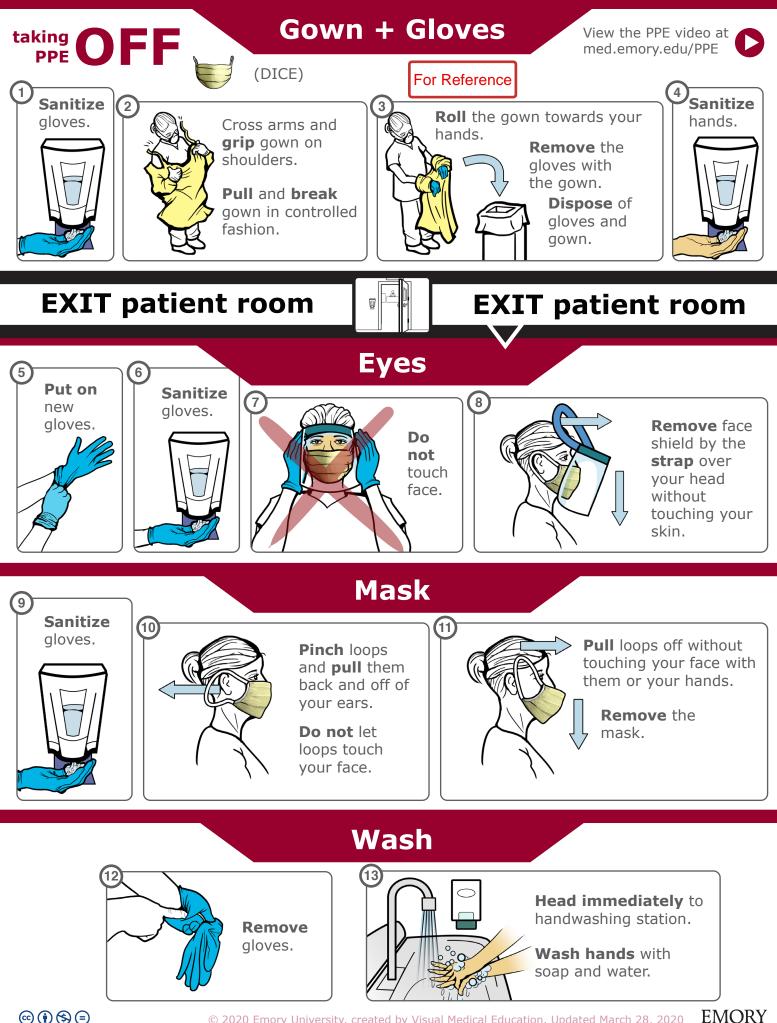
- o **<u>Non-Patient Care Areas:</u>** Cloth masks are acceptable.
- **Patient Care Areas:** Cloth masks are not permitted. Instead, please use a surgical or procedural mask



Please follow all other isolation precaution standards as ordered (e.g., contact, contact-droplet, airborne).

Subject to change as the pandemic evolves

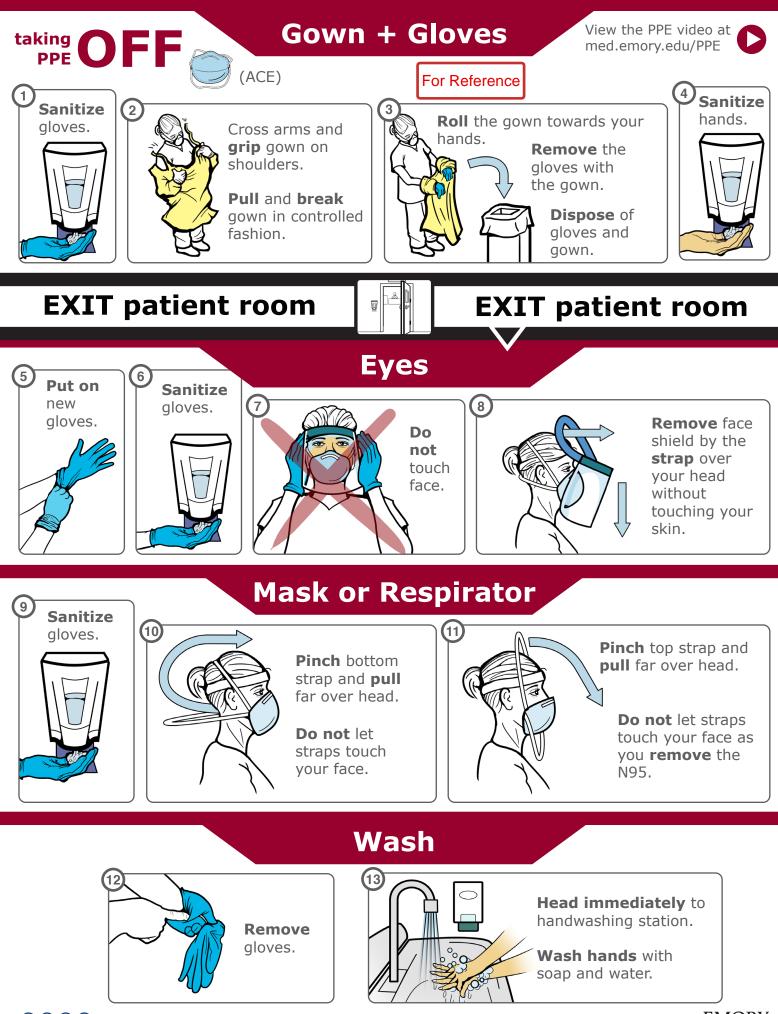




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LaunchPoint[®] Nurse Residency

PROGRAM

COVID 19 SUPPLEMENTAL EDUCATION

	Online Training	Provided by	Website
1.	COVID-19 Patients on High Velocity Nasal Insufflation Considerations & Transmission Prevention	Vapotherm Academy	https://academy.vapotherm.com
2.	Oxygenation and Ventilation of COVID-19 Patients	American Heart Association	https://cpr.heart.org
3.	COVID-19 Pulmonary, ARDS and Ventilator Resources	American Association of Critical Care Nurses	https://www.aacn.org/education/online- courses/covid-19-pulmonary-ards-and-ventilator- resources
4.	Critical Care for Non-ICU clinicians	Society of Critical Care Medicine	https://www.sccm.org/Disaster/COVID19- ResourceResponseCenter
5.	ANA COVID-19 Resource Center	American Nurses Association	https://www.nursingworld.org
6.	Interim Clinical Guidance for Management of Patients with Confirmed Coronavirus Disease (COVID-19)	CDC	https://www.cdc.gov/coronavirus/2019- ncov/hcp/clinical-guidance-management- patients.html
7.	Healthcare preparedness for SARS-CoV-2 and COVID-19	The Association for Professionals in Infection Control and Epidemiology (APIC)	https://webinars.apic.org/products/healthcare- preparedness-for-sars-cov-2-and-covid-19
8.	ACEIs, ARBs and NSAIDs in Patients with COVID-19	Society of Infectious Disease Pharmacists	https://www.youtube.com/watch?v=xSaErpY56s s&list=PL9P1nWBXsofsRyl96njQIQUFTEoeg7a XU&index=8&t=0s
9.	Coronavirus Disease 2019 (COVID-19) Training	The Public Health Foundation	http://www.phf.org/resourcestools/Pages/Corona virus_Disease_2019_COVID_19_Training.aspx

Optional online courses from Subject Matter Experts brought to you by Educational Services!